

Swim School News

Advance Brochure Supplement

April 2017

Advance Brochures

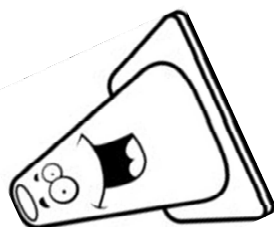
Brochures are again being sent out several weeks in advance of our initial date for booking lessons. Please check all of your schedules prior to scheduling lessons. Consider your vacation, school dates and times, etc. prior to scheduling, because lessons missed for these reasons cannot be rescheduled or made-up.

Lesson Booking Begins on Friday, April 28, at 3pm

We will begin accepting calls for booking lessons on Friday, April 28 at 3pm. Please call and leave your booking message and we will return your call in the order received. Last year we received about 200 calls during the first fifteen minutes of booking and another 200 by the end of the first day. Be advised that although our voice mail system can record an unlimited number of messages simultaneously, IF two callers INITIATE access at the exact same moment, then one call will go to busy, and you will have to call back. We apologize, but this may place several calls ahead of you while you are calling back. Last year we returned all calls within our first five days of booking. Once we open on May 30, you may call or come in person to schedule lessons.

Our Lesson Make-Up Policy

Only lessons missed because of illness or urgent situations may be made-up. Lessons missed for vacation or scheduling conflicts may not be made up. Advance notice of your absence is required. We charge \$6.00 per 15 minutes of make-up time. Payment is required when the make-up is scheduled, and make-ups may not be rescheduled or refunded. In lieu of a make-up lesson: Whenever you miss a regularly scheduled lesson for any reason, you have the option of giving your lesson time to someone else.



Registration Messages Please Leave the Following On or After April, 28th 3pm

1. Your Name.
2. Your home, cell, and work phone numbers, and the best times to call each.
3. Your child's name, age, and experience level.
4. If your child is 5 or older, whether you want 15 or 30 minute lessons.
5. The set(s) and time(s) you prefer.
6. Any other set(s) and time(s) that would be ok.
7. Any teacher, language, or special requests.

Please speak slowly enough for us to write down your information and spell names when necessary. If we are unable to reach you when we get to your turn, we will save what you requested if it is available for a limited time and give you the opportunity to confirm to one of our schedulers' personal cell phones.

Need for New Teachers

Because we are a summertime only employer, we have great employment opportunities for late high school and college-aged students and others. If you know of a person who has excellent swimming skills and does a great job working with young children, please contact us at rdowns2@gmail.com.

Need for Model Students

Every year we evaluate new teacher applicants and repeat our teacher training program. We need student models in order to do this well. We are looking for students who are about five-years old, have earned at least a Beginner One card from us, love the water, follow directions well, go to strangers well, and can tolerate 1½ hours in the pool. If your child would like to do this and meets these criteria, then please contact us at rdowns2@gmail.com. Pay is \$30 per 1½ hour period.

I-5 Freeway Construction

The I-5 Freeway is still undergoing a major construction project near the swim school which involves detours and road closures. Please allow extra time for your travel to and from the swim school. Information regarding the current status of this project may be found at: <http://www.my51a.com/magnolia-boulevard-to-buena-vista-street/>